# Consent to deduct advice fee form



You can request the trustee to deduct from your pension account the portion of a personal financial advice fee directly related to your REI Super Pension. This option is available only in respect of personal financial advice provided by a Guideway Financial Services financial adviser.

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Title STEP 1: COMPLETE YOUR PERSONAL DETAILS  *Title	*Date of birth		
	, , ,		
Mr Mrs Ms Miss Dr Other *Given names			
*Surname			
*Postal address			
*Suburb	*State *Postcode		
Contact telephone number – Business hours Conta	ct telephone number – After hours		
	)		
*Mobile			
Membership no.			
*Email address			
> STEP 2: CONSENT FOR ADVICE FEES TO BE DEDU	CTED EDOM MY DELSUIDED ACCOUNT		
(to be completed by the member)	CTED I ROM MI REI SOFER ACCOONT		
	A in Control to the desired Control to the Control		
REI Super is legally required to get your written consent before the financial advice fee can be deducted from your pension account.  Please complete and sign the below section to provide your consent.			
One-Off advice fees are only able to be deducted from a member's account held in this fund.			
Please note we may not be able to process your request if:			
1. The fee to be deducted would leave your pension account with a leaving se	rvice payout of less than \$5,000.		
2. You have already had an advice fee deducted in the last 12 months.			
Please select from the following options and include all applicable informatic	n (tick box):		
One-off advice fee inclusive of GST \$ ,	. Date of Service /		
One-off advice fees will be deducted from your account at the time of receiving processed and your adviser will have to ask you for your consent before any for			
By signing this form, I consent and confirm the following			
$\bullet$ $$ The services provided by the financial advice that this fee relates to is in	relation to my account held with REI Super		
• I am aware that if I am not satisfied with the services described by my a			
<ul> <li>I can withdraw my consent by contacting the fund on 1300 13 44 33 or by emailing admin@reisuper.com.au and understand I must contact the</li> </ul>			



X



\*Member Signature





fund before the amount has been deducted from my account.



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I consent for the advice fees requested on this form be deducted from my REI Super account and paid to my adviser.

### Consent to deduct advice fee form cont...

#### **STEP 3: ATTACH ACOPY OF INVOICE**

You must attach a copy of the invoice issued by Guideway which shows the fee charged for the financial advice you received in relation to your interest in REI Super Pension. Failure to attach a copy of the invoice means that the trustee will not be able to process your request.

#### > HOW TO CANCEL OUR ADVICE FEE SECTION

You should speak to your adviser if you are not satisfied with the services provided before signing this form.

If you no longer wish to have the advice fee deducted from your account you will need to contact us before the amount has been deducted from your account.

To withdraw your consent to the deduction of fees from your pension account contact REI Super by:

- Phone on 1300 13 44 33
- Email to admin@reisuper.com.au
- In writing by mail to GPO Box 4303 Melbourne VIC 3001

#### YOUR PRIVACY

The Fund is administered by us along with our service provider, Mercer Outsourcing Australia Pty Ltd (Mercer). We collect, use and disclose personal information about you in order to manage your superannuation benefits and give you information about your super. We may also use it to supply you with information about the other products and services offered by us and our related companies. If you do not wish to receive marketing material, please contact us on **1300 13 44 33.** 

Our Privacy Policy is available to view at reisuper.com.au or you can obtain a copy by contacting us on **1300 13 44 33.** If you do not provide the personal information requested, we may not be able to manage your superannuation.

We may sometimes collect information about you from third parties such as your employer, a previous super fund, your financial adviser, our related entities and publicly available sources.

We may disclose your information to various organisations in order to manage your super, including your employer, our professional advisers, insurers, our related companies which provide services or products relevant to the provision of your super, any relevant government authority that requires your personal information to be disclosed, and our other service providers used to assist with managing your super.

In managing your super your personal information will be disclosed to service providers in another country, most likely to Mercer's processing centre in India. Our Privacy Policies list all other relevant offshore locations.

Our Privacy Policy sets out in more detail how we deal with your personal information and who you can talk to if you wish to access and seek correction of the information, we hold about you. It also provides detail about how you may lodge a complaint about the way we have dealt with your information and how that complaint will be handled.

If you have any other queries in relation to privacy issues, you may contact us on **1300 13 44 33** or write to our Privacy Officer, **GPO Box 4303**, **Melbourne VIC 3001**.

#### STEP4: SIGN THE FORM

I confirm that:

- The amount to be deducted from my pension account is solely in relation to advice provided to me in relation to my pension benefits in REI Super
- I consent for the advice fee as detailed above to be deducted from my pension account and I have signed the consent for this advice fee.

I understand that:

- The fee nominated will be deducted from my pension account by the trustee's administrator on receipt of all required information
- If I have provided my email address in this form the trustee may, at is discretion, use that email address to send me information concerning my pension including any annual reports, member and exit statements, notices of material changes or significant events, and member publications
- The trustee may provide some or all of the member communications electronically either by:
  - a) sending it to me by email (which may include a link to a website from where it can be downloaded) where I have provided an email address; and/or

- b) making it available to me on a website from where it can be downloaded
- The value of my pension in REI Super Pension will decrease by the amount
  of the fee paid from my pension account in accordance with my request
- The trustee may not be able to action my request where the trustee has been notified of family law proceedings in relation to my super

Lagree that

- My request will not be processed if:
  - a) I have not completed and signed Step 2 of this form; or
- b) the amount requested in Step 2 to be paid from my pension account balance in REI Super Pension does not correspond with the fee charged on the Guideway invoice for the financial advice I received in relation to my interest in REI Super Pension.
- c) my current balance is less than \$5,000; or
- d) the balance remaining in my pension account after the deduction of the fee will be less than \$5,000.
- The trustee may use my email address to communicate with me in respect of any correspondence it deems appropriate.
- I understand and consent to my information being collected, disclosed and used in the manner set out in this form

\*Member Signature











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\*Date

## Consent to deduct advice fee form cont...

ADVISER DETAILS (to be completed by the advisor)			
* Adviser name			
* Business Name			
· Business Name			
* AFSL Number	* ASIC Financial Adviser Register Number		
Contact telephone number	*Mobile		
*Email address			
Adviser declaration and signature As the financial adviser I declare that:  The advice fee being requested is in relation to the (please list types of services provided):	ne members account held in REI Super and I	can confirm this fee includes the following services	
		nt and may seek confirmation that services have or will	
be provided.			
*Member Signature		*Date	
* Indicates fields that MUST be completed.			

## **PREADY TO SEND US YOUR FORM?**

Once you have completed and signed this form, please either:

Post: GPO Box 4303 Melbourne VIC 3001 Email: admin@reisuper.com.au

## **WE'RE HERE TO HELP**

If you need any assistance with filling out this form, or have any questions about super, please feel free to call us on **1300 13 44 33**.









